

Our Dear Customer,

You may request to activate the usage limit abroad by calling the customer service center on 19322 or by visiting any of the Al Ahli Bank of Kuwait-Egypt branches.

Please note that the foreign currency usage limit will be activated within 24 hours from the date of your request in accordance with the international usage limits depending on your credit card type.

After returning from travel:

By monitoring your foreign currency transactions on your credit card, it may sometimes be necessary to provide us with certain documents regarding your presence abroad and the uses abroad.

In case the bank requests you to provide those documents, the required documents should be submitted via an E-mail to info@abkegypt.com while ensuring that the national identification number or passport number is the Email subject, or you may submit the documents by visiting any of the Bank branches.

In case these documents are requested but not provided within said period, the following action will take place:

- Blocking the card
- Notifying the Egyptian Credit Bureau (I-Score)
- Notifying the Central Bank of Egypt with your information on the list of customers who are prohibited to obtain credit cards

Restriction on foreign currency transactions will be applied on all Credit Cards issued recently for a period of 2 months from the card's issuance Date.

Procedures for using credit cards in foreign currency:

- Approval on the request of the usage limit in foreign currency is subject to the Bank's discretion.
- Limits for using cards in foreign currency are applied according to monthly limits calculated from the first day of each month.
- Purchases or transactions in foreign currency are restricted on certain merchant categories on credit cards.

Credit Card International Limits per card type:

Credit Cards						
	Card Type	Classic	Gold	Titanium	Platinum	World Elite
Monthly Limits	Monthly Cash Withdrawal International Limits	USD 100	USD 100	USD 100	USD 100	USD 200
	Monthly Purchase International Limits outside Egypt	USD 2,000	USD 3,000	USD 5,000	USD 8,000	USD 10,000
	Monthly Purchase International Limits inside Egypt	USD 2,000	USD 2,000	USD 3,000	USD 4,000	USD 4,000